



# Technology Trends in Service of Transparent and Open Procurement

16:15 - 17:45 (Bangkok Time, GMT+7), 27 October 2021



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## SESSION BRIEF

### Technology Trends in Service of Transparent and Open Procurement

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## Background

### Regional Dialogue

The regional dialogue is organized by United Nations Development Programme (UNDP) through its FairBiz – Promoting Fair Business environment in ASEAN, in partnership with UN Women, Open Government Partnership, Infrastructure Transparency Initiative (COST) and Open Contracting Partnership. The FairBiz project is supported by the UK Government, ASEAN Economic Reform Programme.

The regional dialogue will bring together government representatives from the region along with private sector leaders and civil society representatives interested in learning more about and/or implementing the sustainable public procurement agenda via the SDGs, integrity and value-for-money lenses.

This regional dialogue will contribute to:

- Promoting sustainable public procurement as a strategic tool in achieving progress on the SDGs
- Introducing new resources advocating for a collective action approach and multi-actor collaboration to improve the procurement ecosystem.
- Building community of practice and learning for procurement practitioners and reformers in Asia
- Understanding and managing integrity risks in public procurement vis-à-vis SDG attainments.
- Inspiring the community of practitioners and reformers in the region to adopt innovative solutions
- Facilitating knowledge exchange by showcasing relevant use cases and case studies
- Sharing emerging technology trends in public procurement

## Session Description

Technology plays a key role in making public procurement more transparent, efficient, and convenient for all stakeholders to perform their roles. Digital procurement systems and the use of innovative tools such as artificial intelligence and open data standards can help to mainstream and track sustainable public procurement implementation, streamlining processes to facilitate and monitor the level of SMEs' access to government contracts, and that the data collected can be disclosed for citizen monitoring and further analyses to inform policy decisions and audits.

This Session on “Technology Trends in Service of Open and Transparent Procurement” aims to provide concrete examples from different organizations, and within and beyond ASEAN, that have successfully leveraged technology to enhance their public procurement systems. By sharing these experiences in a collective approach, we intend to spotlight these innovations to guide and inspire our audience.

## Key Session Objectives:

- Illustrate some of the most innovative trends of technology in procurement
- Raise awareness on the barriers as well as on the positive implications regarding technology in procurement
- Engage and stimulate a multi-stakeholder approach on the use of technology in procurement
- Connect and support the adoption of successful models

## Target Audience

- **Government** and **public sector representatives** will benefit from the insights on the current technology trends and can possibly adapt them for adoption within their own organizations.
- **Private Sector** attendees will be able to understand and explore a new space and opportunities to collaborate with the public sector.
- **Civil Society Organizations** will be able to discover new and efficient systems that could improve their own effectiveness as watchdogs and to achieve transparency in procurement.

## Session Format

### ▪ Introduction (5 min)

The moderator will introduce the subject and highlight why technology is advancing in procurement while there are still barriers, before providing a brief introduction of the panelists.

### ▪ Polling (3/5Min) guided by the moderator

3 questions with multiple answers to break the ice and capture the audience's attention on the subject

### ▪ Pitches

We move into a **6- minute “pitch”** (30 min total) per panelist

The guiding questions are:

- Elaborate on why and how your organization uses technology
- What are the benefits/ impact of tech adoption?
- What are the lessons learned (including challenges and how did you overcome it?)

The moderator might ask some of the panelists: “If anyone is interested in adopting or learning more about the tools, what sort of support can the organization offer?”

- **Q&A (25 min) \***

The moderator will prepare a couple of questions to go in-depth on some of the cases presented in case there are no questions, and ensure we have a balanced approach to answers.

- **Final Questions/ Poll & Considerations (10 min)**

Add final poll with google sheets for the audience to ask: “Which Technology has the most potential to make the biggest impact and how should it be used?” The answers will be brought to the last session 7

**The moderator will ask all panelists (15 min):**

- 1) If there was one technological advancement that the government could apply, which one would be your recommendation, based on your experience, to immediately enhance the transparency of public procurement?

## Speakers and Panellists

**Moderator:** Mark Lovatt, Principal Consultant and CEO of Trident Integrity Solutions Sdn Bhd and FairBiz Private Sector Advisory Group

### Speakers

- Angus Barry, Product Manager, UK Government Digital Service
- Minsoo Choi, Deputy director of e-procurement management division, KONEPS
- Kittidej Chantangkul, Director, Anti-Corruption Organization of Thailand (ACT)
- Dan Shea, Regional Director, Compliance & Litigation, Microsoft Asia
- Nanda Sihombing, Program Manager, Open Contracting Partnership (OCP)

16.15-17.45	<p><b>Session 3: Technology trends in service of transparent and open procurement</b></p> <ul style="list-style-type: none"> <li>▪ <b><i>Presentation of use cases of public procurement technologies in and outside ASEAN</i></b> UK Government Digital Services</li> <li>▪ <b><i>Korea's experiences on integrity enhancement with technology</i></b> Mr. Minsoo Choi, Deputy director of e-procurement management division, KONEPS</li> <li>▪ <b><i>Anti-Corruption Organization of Thailand- the use of digital transformation in monitoring public procurement</i></b> Kittidej Chantangkul, Director, Anti-Corruption Organization of Thailand (ACT)</li> <li>▪ <b><i>The case of Microsoft Anti-corruption Technology and Solutions (ACTS)</i></b> Dan Shea, Regional Director, Compliance &amp; Litigation, Microsoft Asia</li> <li>▪ <b><i>Applying the Open Contracting Data Standard (OCDS) red-flag indicators in <a href="#">Indonesia: Opentender</a></i></b> Nanda Sihombing, Program Manager, Open Contracting Partnership (OCP)</li> </ul>
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## Speaker Profiles

Dr. Mark Lovatt is the principal consultant and CEO of Trident Integrity Solutions Sdn Bhd, a specialist consultancy firm delivering anti-corruption programmes for the corporate sector and government agencies and both in Malaysia and internationally. He is also the co-founder and the Secretary-General of the Business Integrity Alliance. He is a Member of the UNDP Private Sector Advisory Group for SE Asia, working on the use of advanced technology to combat corruption. A qualified Lead Implementer for ISO 37001, he conducts training on anti-corruption for regulators, governance institutions, companies and governments, and regularly speaks at seminars and conferences across the region.



Dr Lovatt is also the co-founder and Secretary-General of the [Business Integrity Alliance](#). Under this position he heads the Transparency & Integrity Committee at European-Malaysian

Chamber of Commerce and Industry, and supports the Malaysian Government's Governance, Integrity & Anti-Corruption Centre (GIACC) in their business sector work. Dr Lovatt holds a BA (Hons) and PhD in Philosophical Theology from Nottingham University, UK, and has a background in IT, corporate regulation and business development in the power & gas sector.

**Nanda Sihombing** is the Asia Senior Manager in the [Open Contracting Partnership](#). She is in charge of the implementation, advocacy, network & community building and the regional strategy of open contracting in Asia as well as in the Pacific. She is an advocate for freedom of information, inclusive & good governance and holds multi-disciplinary background on transparency, anti-corruption, local governance and urban development.

She served as the national OGP Focal Point for the Indonesian CSO Core Team Secretariat in 2013-2015 - the initial team of civil society in Indonesia that expanded the Open Government Partnership movement in the country and in the Asia Pacific region. She has also been a member of the national civil society coalition of Freedom of Information Network Indonesia (FOINI). Deepening her passion in freedom of information, she started her open contracting journey as the Program Manager in Hivos South East Asia and led the open contracting agenda in the country. In this journey, she continued to advocate for inclusive approach where she worked with civil societies, journalists and governments to engage with historically marginalised and vulnerable groups (ie. persons with disabilities, underprivileged women, women-led micro and small medium enterprises, female journalists) to be a part of the voices that changed public procurement processes in their regions.



**Angus Barry** is a UK Civil Servant working at the Government Digital Service as a Product Manager. He has worked on digital reform in procurement, policing and the benefits system. More recently he has collaborated with countries in South East Asia aiming to reform their digital procurement systems. In his presentation Angus will present the UK Government's approach to developing digital procurement systems, and reflect on common principles which have been applicable in the different countries he has worked with.



**Minsoo Choi** is Deputy Director of E-Procurement Management Division at the Public Procurement Service (PPS), Korea, in charge of Managing KONEPS (contracting, evaluation, shopping mall, tax paying system, etc) and improving KONEPS for National Defense Procurement. He has previously worked as a member of Subcontract Management System TF, KONEPS International Implementation TF and investigator and a development manager of Contract Performance Monitoring System in PPS. Mr. Choi is a SQL developer and information processing engineer. He holds a bachelor's degree in information engineering from Niigata University Japan.



**Mr. Kittidej Chantangkul** has 10 years of experience in Anti-Bribery and Corruption management system in private sector and has also led corruption prevention in public procurement monitoring through Integrity Pact and Infrastructure Transparency mechanism. Today as a director of the Anti-corruption Organization of Thailand (ACT), he is currently involved in the development of ACT ai, a tool for enhance people to access government procurement data and relevant data sets in convenient format and platform that develop base on needs of the people. He is actively involved in serve Infrastructure Transparency Initiative (CoST).



During 2015, he had involved to establish integrity pact project with ministry of finance. The outcome led to create mechanism in public procurement act by putting independent monitoring group in public procurement projects and be a representative of civil organization in a multi-stakeholder committee incorporate with government unit to govern integrity pact practices for prevention

corruption in public procurement process by recruit and nominate independent observers on monitoring high value government spending projects. In 2016, he had a co-author of Integrity Pact: A How to Guide from Practitioners with Transparency International.

Kittidej served previously as a project manager of Collective Action against corruption in Thai institute of Director, where he starts working with Thai private company setting up anticorruption management system since 2012.

**Dan Shea** lives in Singapore and is Microsoft's Regional Director of Compliance & Litigation for Asia. Dan leads Microsoft's internal compliance investigations and litigation throughout Asia.

Dan joined Microsoft in 2009 and his experience there has included providing global labor and employment law support, as well as conducting and directing global investigations. His extensive experience in investigative work also includes nearly a decade as a litigator in the insurance industry.

